SAFETOGO®

Introducing **SafeToGo®** - a premium duty of care solution developed by Magnatech® Travel Management Solutions, which provides travel agencies and travel management companies (TMCs) the ability to track and locate their travellers in real-time and instantly assess any potential travel or safety risks. The platform offers a comprehensive range of features that cater to every aspect of travel management.

The SafeToGo dashboard is user-friendly and easy to navigate and can be available for your clients to access directly. Travellers' locations and trajectories appear on a map and they will receive automated alerts if they are in an area of potential risk. They will also receive automatic notifications about any changes to their flight itinerary, such as delays or cancellations. This information is invaluable for providing your clients with up-to-date travel information and keeping them safe.

Whole-Business Itinerary Visibility:
Improved visibility and duty of care over travel itineraries. SafeToGo shows traveller locations, trajectories, status and risk level in a convenient portal or exportable list.

Instant Risk Advice:
Timely, comprehensive travel risk and safety information, enabling informed decision-making and risk management sent to travellers, Travel Managers and TMCs.

Pre-trip Advisories
Automatically issue pre-trip advisories to travellers providing a comprehensive overview of the various risk factors in that country.

Relevant Flight Notifications:
Ensuring travellers are advised directly (and admins can see) any flight delays, gate changes, cancellations, early departures and more.

Automated Notification:
Direct email or SMS notifications to travellers means not waiting for opening hours or requiring staff involvement in message delivery.

Peace of Mind:
Know that your travellers are being advised immediately and directly for any flight changes and any risks or inconveniences to their travels.

Request a Demo - contact us at magnatech.com

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FREQUENTLY ASKED QUESTIONS

Q - How is itinerary data fed into the platform?
A - Itineraries are automatically pulled/harvested from the GDS (Sabre, Amadeus, Travelport), alternatively, itineraries can be sent via our API or by using the manual 'add booking' tool in the program.

Q - What notifications are available to send via email?
- All flight related updates (cancellations, delays, connection problems, gate changes, etc.)
- Travel alerts (Political Developments, Conflict & Terrorism, Demonstrations, Strikes & Unrest, Crime & Corruption, Natural & Environmental, Health & Medical, Travel Safety & Disruptions)
- Pre-trip Advisory (government advisory and risk level)

Q - What is your source for flight data?
A - Our source for all flight related updates is OAG. www.oag.com

Q - What is your source for travel alerts?
A - All travel, government advisory, and COVID related data is relayed by Riskline. www.riskline.com

Q - Can a client access the map?
A - Admins, agents, and clients can have access to the map and can also be limited by account.

Q - How often is itinerary data updated/harvested?
A - On average, Itineraries are harvested from the GDS every 15 mins 24/7.

Q - Can SafeToGo handle passive segments?
A - Yes, SafeToGo will display and consider passive segments.

Q - What segment types are available for tracking?
A - The map tracks flights and hotel segments only.

Q - How far back can itinerary data be reviewed?
A - SafeToGo keeps historical data for up to 12 months.

Q - How often are travel alert data and flight data updated?
A - Travel alerts and flight data are received and handled by our system as it happens continuously around the clock, uninterrupted. If you have SafeToGo open, you will be prompted to reload the page every 20 minutes to catch up on any changes that have occurred in the last 20 minutes.

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